

Reporting concerns about the care a family has received

A review of Children's Social Care Services is underway to understand and address any failings, while immediate actions are being taken to deal with any serious concerns. Herefordshire Council continues to offer members and residents the opportunity to report a concern following their experience with its Children's Social Care services. A dedicated team, led by Cath Knowles (Interim Director of Children's Services), are working through these concerns and while we seek to understand the full extent of past decisions made within Children's Services, we regret that we may find further instances that do not meet the required standards.

If you have any concerns, or have received from residents, about the way a family has been treated by Herefordshire Children's Social Care services, you can contact www.herefordshire.gov.uk/careconcerns or email careconcerns@herefordshire.gov.uk

Goodrich & Welsh Bicknor Parish (G&WB)

- **Correspondence with/from residents:** i) queries/lobbying on individual planning applications, ii) Huntsham Bridge steps: safety issues/responsibility

- **Outstanding:**
 - B4229 – **still** waiting for a report (BBLP).
 - Traffic issues in and around Goodrich (GWBPC)
 - S106 (**still** waiting for it to go on the website to see allocation) <https://www.herefordshire.gov.uk/local-plan-1/section-106-planning-obligations/3?documentId=928&categoryId=200185>) (HC)
 - TRO 77/85 (BBLP)
 - C1258 - 'when to be carried out in 2021/22' (BBLP)
 - awaiting legal response to a Private Rights of Way issue in Goodrich (BBLP)

- My full report is published on www.wagpc.org.uk - click on the link to 'Ward Councillor'

Walford Parish (WPC)

- **Correspondence from residents:** i) concerns on specific planning applications and queries about enforcement, ii) flooding at Daycroft Lane

- **Outstanding:**
 - Highways:
 - Leys Hill Junction (BBLP)
 - WA50 (enforcement by BBLP)
 - WA25 bridge (BBLP)
 - Pavement from Mill Race to Church (BBLP)
 - Awaiting WPC's response on:

- Speeding in Walford – update on the community project to train local volunteers to detect/monitor speeding?
- Kerne Bridge Launch site (recycling/ecological responsibilities in contract)
- Member of the **Flooding Sub-Group** (linked to the Parish Council's Safety & Environmental Working Group)

Whitchurch and Ganarew Parish

- **Correspondence with/from residents:** i) concerns on specific planning applications and queries about enforcement/appeal; ii) pavement to enable parent to walk child to school, iii) WC9A is still soaked by septic tank effluent apparently coming from 'Forest End', iv) what is a BOAT, v) Fastershire roll-out
- **Outstanding:**
 - Poor state of PROWs & carriageways in Symonds Yat West: C1257, WC2, WC3 and WC9A
 - Speed and traffic restrictions - parents worried about children walking/cycling to Memorial Hall from Ridgeway via Llangrove Road (WGPC/BBLP)
 - Highway England matters: awaiting action on flooding in heavy rain on slip road at Ganarew/ junction on A40 and another junction opposite Woods of Whitchurch (HE)

Across the Three Parishes

- Having continued conversations/correspondence with BBLP, Highways and Transport, and Highways England re: flooding, drains, potholes, road surfacing and footpaths/bridleways across the ward + continuing to walk and cycle across the three Parishes.
- Commenting on every planning application in the Parish and investigating those where the Parish Council and/or residents have expressed concerns
- Being a Facilitator/Advocate for parish residents/Clerks/Parish Councillors and raising/following through issues to the appropriate Officers in Herefordshire Council

Herefordshire Council (HC):

1. Carrying out my role as **Proxy Councillor** for a planning application in Linton parish
2. **Covid:** there is an automated **Herefordshire-focused dashboard** to give local residents a quick and easy way to access the latest picture of Herefordshire statistics on Covid:
<https://understanding.herefordshire.gov.uk/health/covid-19-weekly-summary/>
3. Attached is the **monthly Newsletter from the Leader** which outlines updates from individual Cabinet members
4. E-Committee, e-Council and e-Cabinet meetings are working well and will continue – hopefully as a hybrid - for the foreseeable future. In addition to my ward work - my **current portfolios include** Cabinet Support for Children's & Families (early years/children experiencing care/Voice of the Child/Corporate Parenting/public health, food sustainability); Local Democracy (parish councils); Audit & Governance; Rethinking Governance (planning); Wye Valley AONB Joint Advisory Committee.