

Public Realm Round-Up

October 2023

What's coming up?

Winter service has started! Our gritting teams have completed dry runs at our Thorn and Kingsland depots.

Deliveries of road salt have filled the barns and grit bins have been refilled. Our teams are monitoring temperatures on the county's roads ready for action to deploy our gritters when the weather gets colder.



For updates on roadworks and gritting, you can also follow us on Facebook at [Herefordshire Highways](#) or on X (Twitter) [@HfdsStreets](#).

Contact Us



You can report any non-urgent issues via the [Herefordshire Council website](#) or via the [Reporting App](#).

For any urgent issues, call 01432 261800 (24/7)

What's been happening?

In October, we've started a number patching schemes following receipt of additional funding from the Department for Transport. Several C and U roads across the county have been completed so far including the one pictured below, in South Herefordshire.

Cabinet Member for Roads and Regulatory Services, Cllr Barry Durkin, recently visited one of our sites on the C1234, between Pontrilas and Bagwylydiart, to see how the works were progressing.



We completed resurfacing works on the C1108 Village Street in Wellington during the half-term period.

Works are ongoing on Ledbury Road in Ross-on-Wye to install new traffic signals.

We have recently completed bridge arch strengthening works on Eye Lane in Luston.

Fast Facts



Stats from 1st - 31st Oct.

1077 potholes repaired

60 fly tips removed

93 out of hours call outs

221 urgent jobs raised

17 bollards repaired

Social Media



Our most shared post in October was about our gritting teams going out on their annual practice runs to check vehicles and routes. We encouraged the public to give us a thumbs up if they spotted us!

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Our storm response

Storm Babet brought heavy and persistent rain to the region, resulting in localised flash flooding and other hazards on the county's roads.

During the height of the storm on Friday 20th October, Herefordshire Council, in partnership with Balfour Beatty Living Places, handled over 140 enquiries through the Public Realm Service.

Our emergency response teams, working alongside emergency services and other agencies, completed 47 safety critical (Cat 1a) jobs on the Friday and raised a further 46 non-urgent jobs. Our teams continue to work hard to address defects and issues caused by the storm.

Our teams made preparations for the incoming Storm Ciaran on Thursday 2nd November, however thankfully no major issues occurred on the county's network.

For information about winter maintenance and gritting, visit:
<https://www.herefordshire.gov.uk/roads-1/winter-gritting-routes>

For information and advice about flooding, visit:
<https://www.herefordshire.gov.uk/flooding>

To report any non-urgent highway issues, visit:
<https://www.herefordshire.gov.uk/report-problem>

Or use the Reporting App.

To report any urgent highway issues, call 01432 261800 (24/7)

Social value & volunteering

We were recently contacted by Ross-on-Wye Town Council to assist with the tidying up of The Prospect, an open public garden which hosts the annual Remembrance Day ceremony.

In support of this request, a 15 strong team came together to give the area a refresh. Tasks included cutting back overgrown trees, bushes and brambles and giving the landscape a fresh look. The team also swept and cleared leaves and litter surrounding the benches and pathways.

In light of the upcoming Remembrance Sunday, the team took the time to clean the war memorial and decorate the garden with poppies and a silhouette of a kneeling soldier. The team devoted their time and energy to enhance the local environment and honour the memory of those who served for our country.

