

# Locality Briefing

30/09/22

Balfour Beatty

Herefordshire Council

Working for Herefordshire

If you spot a defect on the network, you've got two options for reporting it:

You can report any non-urgent issues via the Herefordshire Council website or via the Reporting App  
For any urgent issues or emergencies, call our Customer Services Team on 01432 261800 - available 24/7

When you report issues this way, we can make sure everything is properly logged, assessed, and allocated to the right teams as quickly as possible. You can check the progress of a defect, or see if it's already been logged, via the progress map on Herefordshire Council website.

## Works completed this week



### Ross East

Grit bins re filled in various locations.

Gully cleaning on A40 Hildersley to Weston Under Penyard.

Potholes filled on Gloucester Road.

### Ross North

Grit bins re filled in various locations.

Potholes filled on Overross Close.

### Penyard

Grit bins re filled in various locations.

Culvert cleansed on C1278 from East Dean Hill.

Potholes filled on A40 Lea from B4224 to Gloucestershire boundary and East Dean Hill.

### Kerne Bridge



Grit bins re filled in various locations.

Verge repairs at Deepdean from Paddocks Farm.

### Ross West

Grit bins re filled in various locations.

Potholes filled on Wilton Road and Duxmere Drive.

### What I've been up to this week

This week I have attended enquiries, Emergencies and assisted a colleague with their Annual Highways Inspection. I have also attended a site meeting with a Resident.

## Fast Facts:

11 Enquiries this week

33 Jobs raised

1 Emergency attended

1 Self generated works

The Bi-Monthly Briefings have proved a great success, thank you to all those who have attended. Ward Members and Clerks have been able to ask questions in relation to works/projects/schemes due to be delivered in their Locality's, have regular catch up with key people at BBLP and their Locality Steward. We've been able to keep those attending informed on the latest news, advanced notification on any new funding pots and many other subjects. The two way engagement has also meant the Ward Members and Parish Councils have been able to make comments regarding works and diversions ensuring that local knowledge is considered as part of the planning process for schemes. If anyone needs a reminder of the dates and times for their Locality please let me know. We hope to see more of you attend these meetings and engage as more schemes are rolled out across the County through the annual plan

## Self generated works

Barriers re erected at Brookend St.

Before



After



**Matt Brookes**

Ross East, Ross North, Ross West,  
Kerne Bridge and Penyard.

## What's coming up



Next week I will be continuing to attend enquiries and emergencies. I will be carrying out Ross C and Ross B roads inspection. I will also be assisting a colleague on a monthly Inspection.