

If you spot a defect on the network, you've got two options for reporting it:

You can report any non-urgent issues via the Herefordshire Council website or via the Reporting App
For any urgent issues or emergencies, call our Customer Services Team on 01432 261800 - available 24/7

When you report issues this way, we can make sure everything is properly logged, assessed, and allocated to the right teams as quickly as possible. You can check the progress of a defect, or see if it's already been logged, via the progress map on Herefordshire Council website.

Works completed this week



Ross East

Grit bins re filled on A40 from Lower Weston Farm to Ryeford and A40 Hildersley to Weston Under Penyard.

Ironworks reset on Gloucester Road.

Ross North

Grit bins refilled on A40 Over ross roundabout, Brampton Road, Brookfield Road, Cawdor, Ledbury Road, Mount Pleasant, Primrose Close, Quarry Close, River View and Three Crosses Road.

Penyard

Grit bins re filled on A40 from Ryeford Farm, A40 Lea to Gloucestershire boundary, B4222 from C1281 to Rudhall Brook, B4222 from Kingsmill to C1281, Bailey Lane End, Bartwood Lane, Burrups Lane, Burton Road, Bury Hill Lane, C1275 The Hill Farm to Bill Mills, C1280 from B4224 to Bury Hill Lane, C1281 Aston Crews South to Gloucestershire boundary, B4221 to Kingstone, Coach Road, Cothars Pitch, Fording Lane, Frowens Lane, Great Giles, Gypsy Lane, Hoovers Lane, Linton Road, May Hill Road, Oaks Lane, Pinford Lane, Rectory Lane, Sargeants Lane, Slip Road, Sparrows Lane, Manse Lane, Warren Lane and Woodend Lane.

Kerne Bridge



Grit bins refilled on Bulls Hill from B4234 to Forrest Green, Leys Hill Road, C1259 Goodrich Cross to Goodrich Road, Coppett Hill, A4137 from A40 Junction to Burnthouse Green, B4229 from Old Forge Bridge to B4234, C1257 Symonds Yat road, B4164 from Old Wharf Lane to Symonds Yat and C1250 from B4164 to Ruxton Green.

Ross West

Grit bins re filled on Greytree Road and Nursery Road.

What I've been up to this week

This week I have attended enquiries and emergencies. Carried out A roads, Playgrounds and Walked inspection. Assisted a colleague with their inspections also.

Fast Facts:

13 Enquiries this week

46 Jobs raised

1 Emergency attended

3 Inspections completed

The Bi-Monthly Briefings have proved a great success, thank you to all those who have attended. Ward Members and Clerks have been able to ask questions in relation to works/projects/schemes due to be delivered in their Locality's, have regular catch up with key people at BBLP and their Locality Steward. We've been able to keep those attending informed on the latest news, advanced notification on any new funding pots and many other subjects. The two way engagement has also meant the Ward Members and Parish Councils have been able to make comments regarding works and diversions ensuring that local knowledge is considered as part of the planning process for schemes. If anyone needs a reminder of the dates and times for their Locality please let me know. We hope to see more of you attend these meetings and engage as more schemes are rolled out across the County through the annual plan

Self generated works

Nothing to report.



Matt Brookes

Ross East, Ross North, Ross West,
Kerne Bridge and Penyard.

What's coming up



Next week I will be continuing to attend enquiries and emergencies. I will also be assisting a colleague on their large annual highway inspection.