

If you spot a defect on the network, you've got two options for reporting it:

You can report any non-urgent issues via the Herefordshire Council website or via the Reporting App
For any urgent issues or emergencies, call our Customer Services Team on 01432 261800 - available 24/7

When you report issues this way, we can make sure everything is properly logged, assessed, and allocated to the right teams as quickly as possible. You can check the progress of a defect, or see if it's already been logged, via the progress map on Herefordshire Council website.

Works completed this week



Ross East

Vegetation cut back on Merrivale Lane.

Potholes filled on Gloucester Road and Cantilupe Road.

Ross North

Fly tipping collection on Station Road.

Vegetation cut back on Ledbury Road.

Penyard

Verge pullback on C1281 Aston Crews.

Gully cleaning on C1277 Wonkey Donkey.

Potholes filled on A40 from B4224 to Ryeford Farm, Springetts Lane, C1283 from C1280, C1278 from East Dean Hill, C1278 from B4224, B4224 from B4225 to Fording Lane, C1277 Wonkey Donkey to Gloucestershire boundary, B4222 from Kingsmill to C1281 and A40 lea from B4224 to Gloucestershire boundary.

Kerne Bridge



Fly tipping collection on C1259 Goodrich Cross to Goodrich Road and B4229 from Old Forge Bridge.

Kerb rebed on B4164 Whitchurch Village Road.

Vegetation cut back on Well Vale Lane.

Potholes filled on C1275 from Junction with B4234.

Ross West

Fly tipping collection on Wilton Road and Betzdorf Walk.

Tree works on Duxmere Drive.

Potholes filled on Royal Parade and Walford Road.

What I've been up to this week

This week I have attended enquiries, Assisted with Hereford A road Inspection and attend First Aid training.

Fast Facts:

39 Enquiries this week

29 Jobs raised

1 Inspection completed.

The Bi-Monthly Briefings have proved a great success, thank you to all those who have attended. Ward Members and Clerks have been able to ask questions in relation to works/projects/schemes due to be delivered in their Locality's, have regular catch up with key people at BBLP and their Locality Steward. We've been able to keep those attending informed on the latest news, advanced notification on any new funding pots and many other subjects. The two way engagement has also meant the Ward Members and Parish Councils have been able to make comments regarding works and diversions ensuring that local knowledge is considered as part of the planning process for schemes. If anyone needs a reminder of the dates and times for their Locality please let me know. We hope to see more of you attend these meetings and engage as more schemes are rolled out across the County through the annual plan

Self generated works

Nothing to report.



Matt Brookes

Ross East, Ross North, Ross West,
Kerne Bridge and Penyard.

What's coming up



Next week I will be continuing to attend enquiries, emergencies, conducting Ross A roads, Playgrounds and Walked Inspection. Assisting a colleague on their inspection also. Please note I will not be available on Monday 19th