

If you spot a defect on the network, you've got two options for reporting it:

You can report any non-urgent issues via the Herefordshire Council website or via the Reporting App
For any urgent issues or emergencies, call our Customer Services Team on 01432 261800 - available 24/7

When you report issues this way, we can make sure everything is properly logged, assessed, and allocated to the right teams as quickly as possible. You can check the progress of a defect, or see if it's already been logged, via the progress map on Herefordshire Council website.

Works completed this week



Ross East

Animal carcass removed from A40 Hildersley.

Pothole filled on Park Walk.

Ross North

Vegetation cut back on Ross Urban Footpath 12.

Pothole filled on Homs Road.

Penyard

Fly tipping collection on B4224 from B4225 to Fording Lane.

Kerne Bridge



HGV attendance to hard sweep on C1258 Symonds Yat Road.

Refix/Rebed traffic sign on C1260 Pencraig to Goodrich Road.

Ross West

Vegetation upgrowth cleared on Ross Urban Footpath 32.

Grips created on C1274 Roman Way to Hom Green.

Fly tipping collection on Ross Urban Footpath 11.

Litter bin repaired on Beech Close and Wilton Road.

Potholes filled on Archenfield Road and Kent Avenue.

What I've been up to this week

This week I have attended enquiries and an emergency. I have also assisted a colleague with Inspections . I have conducted Ross A roads, Playgrounds and Walked inspection.

Fast Facts:

10 Enquiries this week

72 Jobs raised

1 Emergency attended

The Bi-Monthly Briefings have proved a great success, thank you to all those who have attended. Ward Members and Clerks have been able to ask questions in relation to works/projects/schemes due to be delivered in their Locality's, have regular catch up with key people at BBLP and their Locality Steward. We've been able to keep those attending informed on the latest news, advanced notification on any new funding pots and many other subjects. The two way engagement has also meant the Ward Members and Parish Councils have been able to make comments regarding works and diversions ensuring that local knowledge is considered as part of the planning process for schemes. If anyone needs a reminder of the dates and times for their Locality please let me know. We hope to see more of you attend these meetings and engage as more schemes are rolled out across the County through the annual plan

Self generated works

Nothing to report



Matt Brookes

Ross East, Ross North, Ross West,
Kerne Bridge and Penyard.

What's coming up



Next week I will be continuing to attend enquiries and emergencies. I will also be carrying out Hereford Annual Highway inspection and Hereford C & U roads inspection. I am on Annual leave on Monday 24th and Friday 28th.