

If you spot a defect on the network, you've got two options for reporting it:

You can report any non-urgent issues via the Herefordshire Council website or via the Reporting App
For any urgent issues or emergencies, call our Customer Services Team on 01432 261800 - available 24/7

When you report issues this way, we can make sure everything is properly logged, assessed, and allocated to the right teams as quickly as possible. You can check the progress of a defect, or see if it's already been logged, via the progress map on Herefordshire Council website.

Works completed this week



Ross East

Out of Hours emergency on Henry Street.

Ross North

Out of Hours emergency on Bluebell Close.

Fly tipping collection on River View.

Penyard

Nothing to report.

Kerne Bridge



Fly tipping collection on A40 Whitchurch from Stoneyhills to A4137

Ross West

Paving slabs rebed on Brookend Street.

Street sweeping on High Street.

Footway patching on Kennedy Place.

Aco drain repairs on Brookend Street.

Fast Facts:

14 Enquiries this week

17 Jobs raised

1 Emergency attended

What I've been up to this week

This week I have attended enquiries, Emergencies and assisted a colleague with their Inspections . I have also conducted Ross B & C roads inspection.

The Bi-Monthly Briefings have proved a great success, thank you to all those who have attended. Ward Members and Clerks have been able to ask questions in relation to works/projects/schemes due to be delivered in their Locality's, have regular catch up with key people at BBLP and their Locality Steward. We've been able to keep those attending informed on the latest news, advanced notification on any new funding pots and many other subjects. The two way engagement has also meant the Ward Members and Parish Councils have been able to make comments regarding works and diversions ensuring that local knowledge is considered as part of the planning process for schemes. If anyone needs a reminder of the dates and times for their Locality please let me know. We hope to see more of you attend these meetings and engage as more schemes are rolled out across the County through the annual plan

Self generated works

Nothing to report



Matt Brookes

Ross East, Ross North, Ross West,
Kerne Bridge and Penyard.

What's coming up



Next week I will be continuing to attend enquiries and emergencies. I will also be assisting with Bromyard B road inspection and also Hereford Rural A roads and Hereford Rural Quarterly Inspection.